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# We care about life



Cisa Group  
**75**  
YEARS ANNIVERSARY  
1947 • 2022



Evolution means thinking ahead and continuously improving with an eye to the future.

[www.cisagroup.it](http://www.cisagroup.it)

# Cisa Group



**Cisa Group is a global supplier of infection control systems with production plants in Italy and Brazil.**

Founded in 1947, Cisa Group, together with Cisa America and Cisa Brasile, forms an international group that is one of the world's leading manufacturers of washing, disinfection and sterilization technology for infection control for the healthcare and for life sciences industry.



HEALTHCARE  
INDUSTRY



LIFE SCIENCES  
INDUSTRY

Creating safer environments in hospitals, healthcare facilities and laboratory applications is a fundamental priority for the well-being of humans worldwide.

This is the commitment that drives Cisa to its claim:

## We care about life

Cisa America  
United States



Cisa Brasile  
Brazil



Cisa Production

Italy





# Faper Group



Cisa Group is part of Faper Group, leading Italian supplier of world-class, innovative engineering solutions.

The Group is inspired by its founder, Fabio Perini, and has based its success on the ability to combine invention and simplicity.

Faper Group was established in 2001 as a holding company dedicated to innovation in the fields of tissue paper converting, healthcare and real estate management.

**MORE INFO  
ON THE  
FAPER GROUP  
WEBSITE**



## Facts & Figures

**70%**  
EXPORT

**30%**  
SALES IN ITALY



**170**  
COMBINED  
GROUP STAFF



over  
**40**  
TECHNICIANS



over  
**30**  
ENGINEERS



**12**  
PATENTS



A WIDE RANGE OF  
PRODUCTS &  
CUSTOM SOLUTIONS



DIGITAL  
TRANSFORMATION 4.0  
& SUSTAINABILITY



FOCUS ON THE  
CUSTOMER & THEIR  
PROJECTS



EXPERIENCE  
& INNOVATION

## Details make the difference



# Technology

Cisa Group develops advanced infection control technologies for the safeguard of healthcare workers and the health of patients.

## Healthcare



Complete central sterilizing service departments for hospitals (CSSD)

Sterilization for healthcare applications and clinics of all sizes

Disinfection and washing technologies for different operational requirements

Cisa Group is the technology partner for scientists, researchers and engineers who develop life-enhancing products every day.

## Life Science



Washing and sterilization technologies for laboratories and research centres

Sterilization for pharmaceutical production

## Bridging Science and Life

### DIRECTIVES

93/42/ EC

2007/47/EC

2006/42/EC

2014/30/UE

2014/35/UE

PED 2014/68/UE

### PRODUCT STANDARDS

EN 61010-1

EN 61010-2-040

EN 60204-1

EN 61326-1

EN 13445

EN 285

EN ISO 15883-1,-2,-6

### QUALITY SYSTEM

UNI EN ISO 9001

UNI CEI EN ISO 13485



Cisa Group technologies comply with at least 6 of the 17 Sustainable Development Goals of the United Nations

Cisa Group, with 15 years of experience in the treatment of infectious waste, provides ground breaking solutions safe, economical and carbon friendly. Cisa Group is leading the field with the invention of its Waste Sterilization Department (WSD®).



# Waste



WSD. Complete waste treatment department

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WSM. Plug and Play Sterili-Station

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Over the years it has developed unique proprietary IT and energy saving systems.

# Software



Tracecare®

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TraceWaste

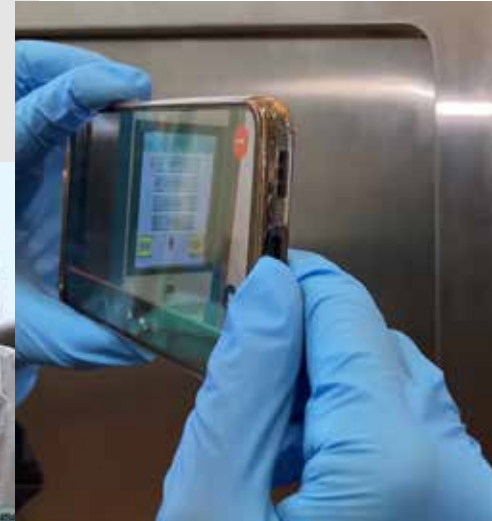
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Tracecare®. Traceability of the sterilization process for the reconditioning of surgical kits in CSSDs

TraceWaste. Traceability of the sterilization process for the treatment of infectious waste using Cisa WSD Waste sterilization departments



# Service



## The Customer Service Experience

**Cisa Service is dedicated to providing its clients with quality technical assistance in order to ensure the performance of Cisa sterilization solutions and the reliability of the sterilization process.**

The Service team is made up of Cisa specialists and a network of certified technicians and service centres who, together, support customers in Italy and all around the world. During the entire project journey customers are met by a team whose professionalism, technological know-how and process expertise guarantee unprecedented levels of care.

### PRELIMINARY STAGES

### ASSEMBLY AND INSTALLATION

### AFTER-SALES

Planning and design of sterilization departments, support to clinical engineering and operational staff in the evaluation of washing-disinfection and sterilization technologies.

Assistance, tests and checks, support to clinical engineering and operational technicians, organising and programming training for operational staff.

Maintenance, assistance, original spare parts. Updates of IT tools and planning of specific training activities, with customized options.



## NUMBERS

**25**

specialised field technicians

**4**

help center specialists



**1.500**

pieces of equipment maintained

more than

**8.000**

interventions per year



**95%**

of high-priority interventions managed within 8 hour

**8h**

✉ ASSISTANCE IN ITALY: [assistenza@cisagroup.it](mailto:assistenza@cisagroup.it)

ASSISTANCE ABROAD: [service@cisagroup.it](mailto:service@cisagroup.it)

SPARE PARTS: [sparesparts@cisagroup.it](mailto:sparesparts@cisagroup.it)



# Campus

## Worldwide learning and training centre

**Cisa Campus aims at establishing and promoting culture and knowledge to prevent the spread of infection in healthcare and life sciences settings.**

Cisa Campus informs and trains on procedures and technologies dedicated to the sterilization process.

Thanks to this centre of excellence, Cisa staff and distributors remain up-to-date and highly specialized on the solutions and technology currently present in the sterilization and infection control industry and gain insight into the impact they have on sector developments.

✉ CISA CAMPUS: [campus@cisagroup.it](mailto:campus@cisagroup.it)



NUMBERS

over

**1000 hours**

average training per year

**80%**

Cisa Staff

**20%**

technicians and distributors



# Research

## The DNA of innovation

**Technological innovation is a process that affects every single component of Cisa Group's technologies.**

Cisa Research is the hub for research and development. This is where special and customized projects for the sterilization process are created and evolve.

This is where we implement cutting-edge technical solutions for thermal disinfection and decontamination and for processes destined to become tomorrow's benchmarks in the healthcare, pharmaceutical and laboratory industries and in research labs.





**Cisa Production S.r.l. Unipersonale**

Via E. Mattei, snc Angolo Via la Viaccia  
55100 Lucca, Italy



CONTACTS



+39 0583 15381



info@cisagroup.it



Cisa Group



cisagroup.it

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